I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to:

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450, on

ttorney for Applicants

PATENT

GROUP 360

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

MAR 0 8 2004

In re Application of

NEREIDA MARIA MENENDEZ et al.

: Group Art Unit: 3629

Serial No. 09/698,491

: Examiner: Naresh Vig

Filed: October 27, 2000

: Attorney Docket No. 285277-00015

SYSTEM AND METHOD FOR **COMPLETING A RENTAL**

: Confirmation No. 6433

AGREEMENT ONLINE

<u>AMENDMENT</u>

600 Grant Street, 44th Floor Pittsburgh, PA 15219 March 5, 2004

Mail Stop Non-Fee Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed on December 5, 2003, please amend the above-captioned Application as follows:

Amendments to the Claims are reflected in the Listing of Claims which begins on page 2 of this paper.

Remarks begin on page 13 of this paper.